

Appendix A - Position Statement

The Quality Housing Vision Group has worked hard over the last twelve months delivering Vision 2020 projects. However, it is equally as important to reflect the hard work undertaken by officers across the organisation in delivering services that support the housing strategic priority. This position statement pulls out some of the key tasks undertaken, day-in and day-out, in ensuring the delivery and provision of quality housing in Lincoln.

- ✓ Maintaining in the region of 7,800 council properties
- ✓ Working with our partners to increase the number of affordable homes in Lincoln. In 2017/18, 194 homes were delivered in the city, of which 11% (21) were affordable
- ✓ Granting developers planning permission to develop affordable homes and encouraging affordable housing delivery through the planning process. In 2017/18, there was planning permission in place for 327 affordable homes, and up to December 2018 an additional 278 affordable homes have been granted planning permission.
- ✓ Proactive management of the affordable housing waiting list, which contains 1663 households as at November 2018.
- ✓ Providing daily support to people at risk of homelessness in response to the 368 homeless applications received as of November 2018. Between April and November 2018, the council prevented 84 homelessness cases.
- ✓ Proactive management of our housing stock to keep average re-let time for combined general needs and sheltered accommodation down to 23.3 days.
- ✓ Collecting rent across our housing stock, with 98.2% of rent collected.
- ✓ Providing budgeting support and welfare advice to our tenants to keep tenant rent arrears as low as possible (2.95% of annual rent debit at the end of Q2 2018/19).
- ✓ Delivering an effective repairs service to tenants with 99.4% of repairs delivered on time in November 2018.
- ✓ Redistributing abandoned furniture to people who need it through our partners Acts Trust.
- ✓ Retaining good quality flooring in council houses to reduce costs to new tenants
- ✓ Providing Lincare remote monitoring: a low-cost rental service to support vulnerable or disabled people living at home